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# The Expectations and Gratification Levels of the Students Studying at the Handicraft Department

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Abstract: Handicraft is a business area requiring effort and imagination, easily secures raw material and is realized by very simple instruments. Handicraft training is given by certain institutions in the level of associate, undergraduate and master degrees. Apart from them, courses are organized for spending leisure time, gaining skills, acquiring a hobby, job etc. at some private or public institutions in certain areas in which handicrafts made. Especially the handicraft training at the university level is important in terms of the development and continuity of handicraft training. For this reason, in this study the expectations and gratification levels of the students studying at the Ankara University, Home Economics High School, Handicraft Department, Gazi University, Faculty of Industrial Arts Education and Department of Family and Consumer Science Education, Gazi University, Faculty of Art and Design Handicraft Education Department have been determined.

**Key words:** Handicraft, expectations of the students, gratification levels, education, skills, Turkey

# INTRODUCTION

Handicraft is a business area requiring effort and imagination for which raw material is easily provided is made by very simple instruments and provides a good additional income. Additionally, according to researches it has been stated that people develop their technique, creativity and material evaluation skills.

Handicraft was always a profession. Therefore, most people dealed with handicraft which was appropriate to their area. Handicraft provides job opportunities to handicapped or normal people in every season of the year every hour of the day for every age and academic background and is not bound to an exterior material ensurance and techniques (Arli, 1990).

People gave the first examples of handicrafts, while they were meeting their basic requirements being covered and protected from external factors. Then, handicrafts changed in compliance with environment conditions and had a traditional feature by reflecting feelings, artistic tastes and cultural features of the community in which handicrafts occured. Handicraft has gained attention in every age. As a natural consequence of this situation, everybody had the need to deal with it. Some reasons are

as follows: acquiring an economic income, spending leisure time, getting rid off stress, evaluating waste materials, gaining a status in the society, having a political power, filling a need and solving a problem (Yazicioglu, 2000). Handicraft training has been given nowadays in certain faculties, high schools and vocational high schools. Handicraft in terms of Faculty is given at the bachelors level at Art and Design Faculty, Faculty of Fine Arts and High School of Home Economics.

Additionally, most of the vocational high schools of Turkey give the training especially at the Universities of Adana, Adiyaman, Afyon-Dinar, İscehisar, Amasya, Ankara-Beypazari, Akdeniz-Serik, Artvin, Karacasu, Nazilli, Soke, Balikesir, Dursunbey, Bozuyuk, Pazaryeri, Sogut, Bingol, Bolu, Gerede, Bucak Hikmet Tolunay, Uludağ-Teknik Bilimler, İznik, Mustafa Kemal Pasa, Orhangazi, Çanakkale, Hitit, Pamukkale, Düzce, Trakya, Firat, Erzincan, Atatürk, Anadolu, Gaziantep, Giresun, Mustafa Kemal, Süleyman Demirel, Istanbul, Marmara, Yildiz Teknik, Dokuz Eylül, Ege, Kahramanmaraş Sutuc imam, Karabük, Karamanoglu Mehmetbey, Erciyes, Kirikkale, Kirklareli, Kilis, Kocaeli, Harran, Namik Kemal, Gaziosmanpasa, Karadeniz Teknik, Usak, Uludag, Bozok, Selçuk, Zonguldak Karaelmas, Çukurova, Gazi,

Dumlupinar, Inonu, Celal Bayar, Mersin, Nigde, Ordu, Osmaniye, Sakarya, Rize, Sinop, Cumhuriyet, İzmir Ekonomi; textile, ceramic, carpet and rug, marble technology, jewellery and jewellery design, costume design, jewellery design and handling decoration stones, carpet business, leather trade, handicraft, fashion design, textile engineering, mastership of decorative arts, mastership of wearing industry, mastership of fashion design, mastership of needlework, mastership of textile weaving and knitting, ceramic processing, carpet business and couture, leather garment, marbelling, glass-ceramic, applied jewellery technology, development and marketing of textile, mastership of ready wear, mastership of textile, mastership of textile finishing, mastership of flowerknitting-weaving mastership of clothing trainings are given.

Presenting the rich Turkish culture to all over the world besides keeping handicraft alive and besides the contrubiton to the national economy, it will cause positive results like establising new employment areas for the increasing unemployment because of the rapid population growth improving the prosperity by increasing the family income, preventing immigration from villages to cities, creating exportation sources with qualified production, activating the raw material sources and inactive labour and gaining more value (Altuntas, 1994).

When these factors are taken into account; handicraft training preserves its importance. This study aims to determine the expectation and gratification level of the students receiving handicraft training at university.

For this reason, the demographic features of the students, the reasons of choosing the school, their opinion about the advantages of the handicraft training, the situation of whether they find the training adequate or not, the areas they want to specialize in the future, their opinion related to the reasons why handicraft training retrogrades, the situation developing their manual skills in terms of studying at the department of handicraft, their situation of using the skills they have learned after school, the evaluation of the products, their future ideal by using their skills they have learned, the difficulties of handicraft training.

## MATERIALS AND METHODS

The students of the Ankara University Home Economics High School Department of Handicraft, Faculty of Industrial Arts Education and Department of Family and Consumer Education and Gazi University Faculty of Art and Design Department of Handicraft Education have been in the framework of this research. A survey form which is consisted of open ended and multiple choice questions has been applied to students. The survey datas have been acquired by negotiating face to face with 277 students. The acquired datas were evaluated according to the SPSS statistic packet program. This is a descriptive research depending on screening method. Screening method is the research approaches which aim to describe a situation in the past or still available by its present image (Karasar, 2005).

### RESULTS AND DISCUSSION

As shown in Table 1, when the ages of the students analysed; it has been defined that the ages between 22-25 are the highest with 56.7% and the ages between 15-18 and over 30 are the lowest with 2.2%. It has also been stated that the reason why the highest age gap is between 22-25 is that the university entrance age is 18. It is also related to the proportion of students passing the examination and that the survey is applied to the senior class.

The results of Table 2 has been stated that 78.9% of the students are graduated from a vocational high school and 22.0% of the students are graduated from a high school. According to these results we can easily understand that the students are mostly graduated from vocational high schools.

Table 1: Distribution according to the ages of the students

Age	N	%
15-18	6	2.2
19-21	83	30.0
22-25	157	56.7
26-29	25	9.0
30 and over	6	2.2
Total	277	100.0

Table 2: High school type from which the students have been graduated

High school	N	%
Vocational school	205	78.0
High school	58	22.0
Total	263	100.0

Table 3: The number of siblings of the students

No. of siblings	N	%
None	6	2.2
1	13	4.7
2	66	23.8
3	89	32.1
4	57	20.6
5 and over	46	16.6
Total	277	100.0

According to Table 3, 32.1% of the students have 3, 20.6% have 4, 16.6% have 5 and over siblings. When Table 4 is analysed, it has been determined that 35.6% of the families of the students have an income between 751-1200 TL, 27.3% of them have an income between 401-750 TL and 16.4% of them have an income between 1201-1500 TL. As it can be seen from the Table 5, 87.4% of the students did not have a paid work and 12.6% of the students have a paid work. As it can be understood from the Table 6, 74.3% of the students working at a paid work are working in the private area and 25.7% of them are

Table 4: Monthly income of families of the students

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Monthly income	N	%
151-400 TL	20	7.3
401-750 TL	75	27.3
751-1200 TL	98	35.6
1201-1500 TL	45	16.4
1501-2000 TL	20	7.3
2001 TL and over	17	6.2
Total	277	100.0

Table 5: The situation of the students about which they work as a salaried staff member

Situations	N	%
Yes	35	12.6
No	242	87.4
Total	277	100.0

Table 6: The distribution of the working students according to their enterprise

Enterprise	N	%
Public	9	25.7
Private	26	74.3
Total	35	100.0

working in the public area. The reason why the most students work at private ones is that they continue their education.

As it can be understood from Table 7, 43.7% of the students live at a dormitory, 37.2% are at rent with their friends, 16.7% of them live with their families. Most of the students (43.7%) live at the dormitory.

Table 7: The distribution of the students according to their residence

situation		
Residential areas	N	%
Dormitory	121	43.7
At rent with friends	103	37.2
By family	46	16.7
At home alone	7	2.5
Total	277	100.0

Table 8: The reasons of the students choosing th	e school	
The reason of choosing the school	N	%
His/her grade	90	32.5
Having a job	82	29.6
Having an ideal	49	17.7
Being graduated from a vocational school	25	9.1
Graduating from a high school/faculty	12	4.3
Developing his/her handicraft	4	1.4
He/she loves it	4	1.4
Having an ideal + having a job	2	0.7
Graduating from a high school/faculty	2	0.7
+ having a job		
His/her grade + Graduating from a high	2	0.7
school/faculty + having a job		
His/her grade + Developing his/her	2	0.7
handicraft + having a job		
His/her grade + having a job	2	0.7
His/her grade + Graduating from a high	1	0.4
school/faculty+ Entering a high school / faculty		
Total	277	100.0

Table 9: The o	pinions of the stud	lents about the a	dvantages of handicraft

Opinions	N	%
Psychological satisfaction, social security and dignity	90	33.1
The best method for spending leisure time	65	23.9
The best method for evaluating waste materials	36	13.2
A good additional income source	18	6.6
No opinion	16	5.9
Has not a special feautre, inaffactive effort, money and time loss	11	4.0
Psychological satisfaction, social security and dignity + A good additional income source	7	2.6
The best method for spending leisure time + The best method for evaluating waste materials	6	2.2
Psychological satisfaction, social security and dignity + The best method for spending leisure time	4	1.5
A good additional income source + The best method for spending leisure time + The best method for	4	1.5
evaluating waste materials		
Psychological satisfaction, social security and dignity + A good additional income source + The best method	4	1.5
for spending leisure time + The best method for evaluating waste materials		
A good additional income source + The best method for spending leisure time	3	1.1
Psychological satisfaction, social security and dignity + The best method for spending	3	1.1
leisure time + The best method for evaluating waste materials		
A good additional income source + The best method for evaluating waste materials	1	0.4
A good additional income source + Has not a special feautre, inaffactive effort, money and time loss	1	0.4
The best method for evaluating waste materials + Has not a special feautre, inaffactive effort, money and time loss	1	0.4
Psychological satisfaction, social security and dignity + A good additional income source + The best method for	1	0.4
spending leisure time		
Psychological satisfaction, social security and dignity + A good additional income source + The best method for	1	0.4
evaluating waste materials	272	1000
<u>Total</u>	272	100.0

Table 10: The situation of the students deciding to study at the department of handicraft

Situations	N	%
With his/her own demand	193	70.4
Upon a demand of his/her family	38	13.9
By chance	21	7.7
Upon an adivse of a friend	10	3.6
Wrong choice	6	2.2
Upon an advise of a relative	4	1.5
Upon an advise of a friend + Upon an advise of a relative	1	0.4
With their own demand + Upon a demand of his/her family + upon an advise	1	0.4
of a relative + Upon an advise of a friend		
Total	274	100.0

Table 11: The situation of the students related to whether they are content with the working environment of the school or not

Results	N	%
Yes	102	36.8
No	175	63.2
Total	277	100. 0

Table 12: The discontent reasons of the students about the working environment of the school

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Factors	N	%
Inadequate physical conditions	120	65.9
Inadequate program	32	17.6
Not technological	12	6.6
Does not have material support	10	5.5
Program is not up to date	5	2.7
Intensive program	3	1.6
Total	182	100.0

As it is shown in Table 8, 32.5% of the students choose the department because of his/her grade, 29.6% of them choose it for having a job, 17.7% of them choose it because it is his/her ideal and 9.1% of them choose it because they are graduated from a vocational school. It has been determined that the grade of the university entrance examination is very effective and the students made their choice in this direction.

As it has been shown in Table 9, 33.1% of the students evaluated handicraft as Psychological satisfaction, social security and dignity, 23.9% of them evaluated it as the best method for spending leisure time, 13.2% of them evaluated it as the best method for evaluating waste materials. It has been stated that more than one factor was also effective. As it has been shown in Table 10, 70.4% of the students decided to study at the department of handicraft with their own decision, 13.9% of them decided about it upon a demand of his/her family, 7.7% of them decided about it by chance and 3.6% of them decided about it upon an advise of a friend. It has been stated that the decisions of the students have been effective on them, while studying at the handicraft department.

When Table 11 analysed, we can see that 63.2% of the students are not content with the working environment of the school and 36.8% are content with it. It has been thought that the lack of the laboratoire instruments and the physical conditions affects the discontent situation of the students.

As it can be shown in Table 12, 65.9% of the students are not content with the working envorionment of the school because of the inadequate physical conditions, 17.6% of them are not content because of the inadequate program, 6.6% of them are not content because it is not technological and 5.5% of them are not content because there is no material support.

When Table 13 results, it has been understood that 29.6% of the students stated that the problem of education causes retrogression in the handicraft training.

The students listed their other answers about this as follows: economic problems (19.5%), marketing problems (18.8%), insufficient time (9%), insufficient importance (4%), education and economic problems (2.5%). It can be shown from the Table 13 that education problem has the highest rate and it has been thought that this results from the lack of the instutions giving training in terms of undergraduate level.

When the Table 14 is analysed, we can easily understand that 61.9% of the students don't think to promote in a certain area of handicraft, they want to specialize in textile (7.2%), in leather (6.6%), in hand needlework (6.1%), in design (4.3%), in handicraft (4.3%), in teacher (4.0%), in weaving (3.2%), in decorative (2.9%), in stained glass (2.2%) and also in marbling (2.2%). The reason why the students don't want to promote in the area of handicraft can be just because handicraft could not preserve its old importance.

In Table 15, it has been stated that 89.9% of the students think that studying at the department of handicraft develops their manual skills and 10.1% of the students think the opposite.

It has been seen that manual skills has a positive effect on imporving skills because in every area of handicraft manual skills are necessary. In Table 16, it has been determined that the ability of the students has

Table 13: The opinions of the students about the retrogression reasons of handicraft training

Opinions	N	%
Education problem	82	29.6
Economic problems	54	19.5
Marketing problems	52	18.8
Not having sufficient time	25	9.0
Sufficient importance is not given	11	4.0
Education problem + Economic problems	7	2.5
Education problem + Marketing problems	5	1.8
Education problem + Marketing problems + Economic problems	5	1.8
Marketing problems + Economic problems	4	1.4
Raw material problem	3	1.1
Education problem + Not having sufficient time	3	1.1
Economic problems + Not having sufficient time	3	1.1
Education problem + Raw material problem + Economic problems	3	1.1
Education problem + Raw material problem	2	0.7
Marketing problems + Not having sufficient time	2	0.7
Education problem + Economic problems + Not having sufficient time	2	0.7
Education problem + Raw material problem + Marketing problems + Economic problems	2	0.7
Education problem + Sufficient importance is not given	1	0.4
Raw material problem + Marketing problems	1	0.4
Raw material problem + Economic problems	1	0.4
Education problem + Raw material problem + Marketing problems	1	0.4
Education problem + Marketing problems + Not having sufficient time	1	0.4
Raw material problem + Marketing problems + Economic problems	1	0.4
Raw material problem + Economic problems + Not having sufficient time	1	0.4
Marketing problems + Economic problems + Not having sufficient time	1	0.4
Education problem + Marketing problems + Economic problems + Not having sufficient time	1	0.4
Raw material problem + Marketing problems + Economic problems + Not having sufficient time	1	0.4
Education problem + Raw material problem + Marketing problems + Economic	1	0.4
problems + Not having sufficient time		
Education problem + Raw material problem + Marketing problems + Economic problems + Not having	1	0.4
sufficient time + Sufficient importance is not given		
<u>Total</u>	277	100.0

Table 14: The areas the students want to specialize in the future

Specialize area	N	%
Do not think	171	61.9
Textile	20	7.2
Leather	17	6.6
Hand Needlework	17	6.1
Design	12	4.3
Handicraft	12	4.3
Teacher	11	4.0
Weaving	9	3.2
Decorative	8	2.9
Stained glass	6	2.2
Marbling	6	2.2
Wooden	5	1.8
Ceramics	5	1.8
Jewellery	5	1.8
Carpet	4	1.4
Painting	3	1.1
Flower	3	1.1
Graphic	3	1.1
Needlework	3	1.1
Industrial needlework	3	1.1
Stained glass	3	1.1
Fashion design	2	0.8
Leather + jewellery	2	0.7
Jewellery + hand needlework	2	0.7
Jewellery design	2	0.7
Wooden + glass	1	0.4
Archeology	1	0.4
Batik	1	0.4
Do not know	1	0.4
Vegetative knitting	1	0.4
Vegetative painting	1	0.4

Table 14: Continued

Specialize area	N	%
Flower + bridehead	1	0.4
Decoration	1	0.4
Leather + knitting	1	0.4
Pattern design	1	0.4
Marbling + wooden+painting	1	0.4
Marbling + writing	1	0.4
Bridehead	1	0.4
Carpet design	1	0.4
Every area	1	0.4
Patchwork	1	0.4
Machine needlework	1	0.4
Master	1	0.4
Marketing	1	0.4
Painting	1	0.4
Ceramic + marbling	1	0.4
Jewellery + wooden + leather	1	0.4
Jewellery + ceramic	1	0.4
Total	277	100.0

been developed in terms of creativity (36%), technic (22%), experience (15.2%), technic + creativity + experience + evaluating the waste materials (8.4%), technic and creativity (4.4%) and evaluating the waste materials (2.8%).

From Table 17, it has been determined that 81.8% of the students think that they can use what they have learned after school and 18.2% of them think the opposite. It has been thought that in the framework of the

handicraft training accordingly they can use the informations they have learned at school in every aspect of life, they can benefit from them after school.

As it can be shown from the Table 18, the students want to evaluate the products as fitment (36.9%), gift

Table 15: The contribution of the handicraft education to the manual skills of the students studying at the department of handicraft.

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Results	N	%
Yes	249	89.9
No	28	10.1
Total	277	100.0

Table 16: The distribution of the students according to their improvement

OI SKIIIS		
Skills	N	%
In terms of creativity	91	36.4
In terms of technique	55	22.0
In terms of experience	38	15.2
In terms of technique + In terms of creativity +	21	8.4
In terms of experience + In terms of evaluating		
the waste materials		
In terms of technique + In terms of creativity	11	4.4
In terms of evaluating the waste materials	7	2.8
In terms of creativity + In terms of experience	5	2.0
In terms of technique + In terms of experience	5	2.0
In terms of technique + In terms of creativity +	5	2.0
In terms of experience		
In terms of creativity + In terms of evaluating	4	1.6
the waste materials		
In terms of creativity + In terms of experience +	3	1.2
In terms of evaluating the waste materials		
In terms of technique + In terms of	2	0.8
evaluating the waste materials		
In terms of technique + In terms of creativity +	2	0.8
in terms of evaluating the waste materials		
In terms of technique + In terms of experience +	1	0.4
In terms of evaluating the waste materials		
Total	250	100.0

(21.2%), sale (10.3%), marriage outfit (6.2%), fitment marriage outfit gift and sale (5.5%), fitment and gift (4%). According to the Table 19, 61.6% of the students think to be a teacher, while 5.8% of them think to teach this art to people.

About 6.6% of the students stated that they have no expectations. It has been determined that the students who understand that for the contuinutiy of the handicraft training individuals giving training in the framework of handicraft are needed, think to be a teacher.

Table 17: The situation of the students whether they can use what they have learned after school

Results	N	%
Yes	225	81.8
No	50	18.2
Total	275	100.0

Table 18: The utilization areas of the products made in the framework of handicraft

nandicraft		
Utilization areas	N	%
Fitment	108	39.6
Gift	58	21.2
Sale	28	10.3
Marriage outfit	17	6.2
Fitment + Marriage outfit + Gift + Sale	15	5.5
Fitment + Gift	11	4.0
Fitment + Sale	8	2.9
Fitment Marriage outfit + Gift	7	2.6
Fitment + Gift + Sale	7	2.6
Gift + Sale	5	1.8
Fitment + Marriage outfit	4	1.5
Marriage outfit + Gift	2	0.7
Marriage outfit + Sale	2	0.7
Marriage outfit + Gift + Sale	1	0.4
Total	273	100.0

	their acquired information and skills

Future ideals	N	%
Being a teacher	170	61.6
Do not have any expectations	18	6.6
To teach people this art	16	5.8
Being a teacher + To teach people this art	16	5.8
To exhibit products by working at a handicraft center	9	3.3
To exhibit products at his/her own place	9	3.3
Being a teacher + To exhibit products at his/her own place	7	2.5
Being a teacher + To teach people this art + To exhibit products by working at a handicraft	7	2.5
center + To exhibit products at his/her own place		
Being a teacher + To exhibit products by working at a handicraft center	6	2.2
To exhibit products by working at a handicraft center + To exhibit products at his/her own place	4	1.4
Being a teacher + To teach people this art + To exhibit products by working at a handicraft center	4	1.4
Being a teacher + To teach people this art + To exhibit products at his/her own place	4	1.4
To teach people this art + To exhibit products by working at a handicraft	2	0.7
center + To exhibit products at his/her own place		
To teach people this art + To exhibit products at his/her own place	2	0.7
To teach people this art + To exhibit products by working at a handicraft center	1	0.4
Being a teacher + To exhibit products by working at a handicraft center + To exhibit	1	0.4
products at his/her own place		
Total	276	100.0

### CONCLUSION

In this research the gratitude levels and expectations of the students from the Ankara University Home Economics High School Department of Handicraft, Faculty of Industrial Arts Education and Department of Family and Consumer Education and Gazi University, Faculty of Art and Design Department of Handicraft Education have been determined. The students choose their department because of their grades (32.5%), having a job (17.7%), having an ideal (17.7%), being graduated from a vocational school (9.1%). The students evaluated handicraft as psyhcological, social satisfaction and dignity (31.1%), the best method for spending leisure time (23.9%), the best method for evaluationg waste materials (13.2%), a good additional income (6.6%).

It has been stated that the students gave opinion on why handicraft training retrogrades as follows; education problem (29.6%), economic problems (19.5%), marketing problems (18.8%), not having enough time (9%), insufficient importance (4%), education and economic problems (2.5%). About 61.9% of the students don't think to go ahead in the area of handicraft. Some of them want to specialize in textile (7.2%), leather (6.6%), hand needlework (6.1%), design (4.3%), handicraft (4.3%), weaving (3.2%), decorative (2.9%), stained glass (2.2%), marbling (2.2%). The students want to evaluate their

products as fitment (39.6%), gift (21.2%), sale (10.3%), marriage outfit (6.2%), fitment, marriage outfit, gift, sale (5.5%), fitment and gift (4%).

As we can understand the students stated that the handicraft training is given successfully, they are content with the given training but that they won't apply this in the future as a job. Among the reasons of this we can list the followings; the retrogression of handicraft in recent years not having a sufficient income as a job, used as a hobby or leisure time activity.

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