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# Multi-Agent Systems for Urban Planning and Decision-Making: A Review of the State-of-the-art Methods

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**Abstract:** Urban planning and decision-making processes can be improved by implementations of computer-based simulations, one of them is by simulating real-world objects as agents in computer systems, widely known as the Multi-Agent Systems (MAS). MAS is a collection of various methods and approaches. Currently, there is no general overview of how this technique is being implemented in the field of urban planning. This study reviews and evaluates the literature about the implementation of MAS to help urban planners and decision-makers to decide which method is the most suitable to solve the decision-making problem at hand.

**Key words:** Agents, planning, decision, system, hand, decide

### INTRODUCTION

One of the streams of research about the implementations of computer systems to improve urban planning and decision-making processes is the simulation of dynamic changes in various aspects of planning and decision-making such as land use, demography and transportation. The early focus of this stream of research was on land-use modelling where different methods developed from various scientific communities resulted with models to simulate processes or patterns of land use change (Castella and Verburg, 2007). Another type of this implementation of computer systems are in form of Geo-simulation which simulate changes on the geographic characteristic in the future, particularly in urban environments (Moulin et al., 2004), emerged as the most common early implementations of Multi-Agent System (MAS) in planning and decision-making.

The term of an "Agent" in computer science defined as "a computer system, situated in some environment, that is capable of flexible autonomous action in order to meet its design objectives" (Jennings et al., 1998). This autonomous action performed by agents in a way is observable in the field of urban planning and decision-making where multiple entities are making their actions and decisions autonomously to fulfil their objectives. In an agent-based modelling environment, urban planning entities such as landowners, the government, business owners are represented in a digital form as software agents. Those agents can make their own decision based on pre-determined parameters or interaction rules between agents.

The digital representations of urban planning entities, each with a wide range of capabilities, offered resulted in the increased attractiveness of MAS as tools to reproduce and analyse diverse social systems, especially its capability to autonomously making decisions in planning processes. MAS-based simulations have been applied in various aspects of urban planning and decision making (Nakajima et al., 2010) and also lead to various Planning Support Systems (PSS) development in planning practices (Kamps and Tannier, 2009). Previous implementations of multi-agent systems in planning and decision making seldom mentioned in what planning and decision-making context the computer model should be utilized. Therefore, this study explores previous implementations of MAS to make an overview about how MAS can be utilized in planning and decision-making context.

Based on their objectives, design objectives and the relationship among agents and their environment, two types of MAS are defined which are the behaviour-modelling MAS and the interaction-modelling MAS. A behaviour-modelling MAS is the type of MAS where the main objective of the modelling is to simulate real-world object's behaviour when facing changes in their environment while the interaction-modelling MAS's main objective is to simulate the interaction between real-world objects as discussed in the next studies of this study.

## BEHAVIOUR-MODELLING MULTI-AGENT SYSTEMS

The first type of MAS for planning and decision-making is the behaviour-modelling MAS which consists

Table 1: Examples of behaviour-modelling MAS

1 able 1. Examples of behaviour-modelling MAS					
Example	Input	Method/Component	Output		
CA-based land use change	Environmental characteristic	Cell definition	Simulation of present land use change dynamics		
modelling (Barredo	Spatial characteristic of the city	Neighbourhood effects	Future land use change prediction		
et al., 2003)	Planning policies	Transitional rules	Accuracy assessment		
	Individual preferences	Land use demand	Simulation of present land use change dynamics		
Logistic regression land	Historical land use maps	Logistic regression	Future land use change prediction		
use modelling (Fang		Land use Evolution and impact	Accuracy assessment		
et al., 2005)		Assessment Model (LEAM)			
		Spatial Modelling Environment (SME)			
CA-based traffic simulation	User commands	Controller	Agent's driving behaviour on the		
(Tlig and Bhouri, 2011)	Sensors	Behaviour parameter	designated road section		
	Vehicle status	Behaviour rules			
Urban environment	Activity areas	Agent's navigation, perception	Simulated movement of agents		
(Moulin et al., 2004)	Terrain data (drainage, slope,	and behaviour	Computer support for walking path design		
	soil type, etc.)				
	Path data				
	Agents grouping by age				
Traffic flow simulation	The volume of vehicles	O-D data simulation	Average speed of vehicles		
(Angulo et al., 2011)	Road segment capacity	Clustering	Average network travel time		
	Driving directions	Timing optimization	Road segment Level of Service (LoS)		
	Vehicle parameters				
	Traffic lights timing				
Urban traffic flow	Road network	Spatial knowledge	Traffic flow changes		
(Manley and Cheng, 2018)	Traffic flow	Route choice	The most common route		
Land use change modelling	Maps of land use	Logic Scoring Preference (LSP)	Land use change scenarios		
(Dragicevic and	Change criteria	Criteria tree	Building construction scenarios		
Hatch, 2017)	Agents' hierarchy	Aggregation structure			

of methods that have the main objective to predict what actions of agents are as a reaction to changes in their environment. Behaviour-modelling methods have a common fundamental characteristic which is they are based on predetermined rules of relationship between agents and their environment not between agents. In some cases of this MAS, agents not only to receive inputs but also have an ability modify their environment (O'Sullivan, 2008).

Based on the general schematic of decision-modelling MAS proposed by Wooldridge (2009), the main objective of this type of MAS is to simulate decision-making process by developing virtual agents that can mimic the behaviour of real-world objects behaviour when making decisions or changing their states. The main assumption of this method is real-world objects made their decisions or change their state based on their perception of the environment and then made an action based on their preferences and objectives and adjusting preferences based on other decision maker's behaviour. The most common type of behaviour-modelling MAS is the ruled-based ones where agents made their decisions based on a set of pre-determined rules. The most important factor when developing rule-based MAS is a realistic representation of the agent's behaviours with respect to planning and decision-making processes. The potential advantage of rule-based MAS is that the more empirical model is the better it helps planners and decision makers to understand the process (Table 1).

The most popular method of rule-based MAS is Cellular Automata (CA) for land use change modelling (Batty et al., 1999; Ferber, 1999; Berger, 2001; Ligtenberg et al., 2001; Barredo et al., 2003) where study area was divided into cells, thus, each single cell was identified as agent. In a rule-based cellular automata, interaction rules are defined and then, complex interactions between agents and their environment are simulated. As the result, new land use pattern emerged following those interaction rules. The newly emerged land use pattern then compared to previous land use maps to see how good the model can simulate real-world dynamics. Rule-based land use change modelling can also use logistic regression method (Fang et al., 2005) to empirically modelling and analysing land use and land use change. An example of a rule-based MAS can be found in Berger (2001) that simulates land use change in an urban area. In this study, agents are defined as the cells within the study area and inputs of the model are spatial properties of the study area which determined the decision of agents to change into another type of land use or stay as it is. By using two types of CA Models, Economic and Hydrologic Model, the system produced predictions about the behaviour of agents/cell and spatial dynamics of the study area. Another potential application of rule-based MAS is in traffic modelling (Mckenney and White, 2013; Shen and Jin, 2012; Tlig and Bhouri, 2011), a research field which is often related to spatial planning. Traffic is one of the most complex systems in modern society because vehicular traffic includes various aspects:

route selection and driving behaviour (Nakajima *et al.*, 2010). Road traffic in an urban environment can be considered as a complex system, resulting from movement of vehicles in the road network with limited capacity. Agent-based vehicle movement is an ideal method to simulate traffic flow by using microscopic traffic simulator. Although, CA-based traffic flow using agents can give useful predictions about traffic dynamics, it has been recognized that driving behaviour simulations with sophisticated agents are also beneficial. Summary and example of implementation of behaviour-modelling MAS can be seen in Table 1.

### INTERACTION-MODELLING MAS

Although, behaviour-modelling MAS may provide decision makers with a good prediction about spatial dynamics, there are some drawbacks if decision-making process were fully simulated in a computer system. First, there is a widely known problem in spatial planning practices that planners have doubts towards computer support in decision-making. Thus, planners and other actors involved in the spatial planning are still distrustful or even held an antagonistic point of view toward decisions made by computer models (Harris, 1999). Second, behaviour-modelling MAS required some controls previously fully held by decision-makers to be delegated to a computer system, decision-makers may have concerns about the degree of control they have especially with task delegation to agents (Saarloos, 2006). Third, stakeholders are usually contacted and involved only during data collection phase, a left out during analysis and conclusion stage of researches related to MAS. Transfer of knowledge and result of the research usually took place between academic researchers and decision makers. This is a severe drawback of MAS because the perception of environment, preferences, assumptions and modelling objectives are components of MAS which can be significantly improved if stakeholders involved more actively in the development, testing and use of the model (Becu et al., 2008). Although, rule-based MAS can simulate dynamic features with relatively good accuracy, these models fail to address complex changes produced by different behaviour of agents (Zhang et al., 2010).

To overcome the drawbacks of behaviour-modelling MAS, researchers have developed another type of MAS which is the interaction-modelling MAS. The main purpose of this type of MAS is to build process model of multi-actor decision making (Parker *et al.*, 2003; Ligtenberg *et al.*, 2004; Katoshevski-Cavari *et al.*, 2010; Zhang *et al.*, 2010). The main goal of this type of MAS is

to simulate decision-making process to land use allocation by providing a system in which decision makers can explore the implications of their decisions to their environment (Becu *et al.*, 2003). The main challenge of this approach is that capturing such complex matters as human decision making may become over-ambitious and those model outcomes often barely reflect reality (Bakker and Doorn, 2009).

Interaction-modelling MAS is where system architecture is developed to provide a realistic representation of the agent's motives, behaviours and interaction with other agents during planning and decision-making processes. In interaction-modelling MAS, the main goal of the system is not to simulate behaviour or decisions made by agents as the output of MAS but rather to use agents 'decisions as an input for the model. Developing interaction-MAS is very challenging because the aim to capture such complex matters as human decision making often turns out to be over-ambitious and those model outcomes often barely reflect reality (Bakker and Doorn, 2009). Translating spatial theories into a complex system to simulate spatial dynamics is rather easy, compare to modelling communication and interaction between actors involved in spatial planning and their conceptual and practical implementations. However, in spatial planning, we need to engage human agents in spatial planning who are generally land users, owners and institutions that all play a certain role in the land use decision-making process.

The main objective of interaction-modelling MAS is to learn properties of interaction between agents (Ferber 1999; Saarloos, 2006). In urban planning and decision-making practices, it is common that agents already have their decisions about their actions in the future. i.e., landowners already have certain or at least give some thoughts about what they will do with their properties. Therefore, it is important to simulate agent's behaviour in changing their decisions if they know what other agent's decisions are and engage in exchange offers. In interaction-based MAS, we can define agents not only as software entities but also as real human actors whose actions and decisions will influence decision-making results.

Similar to behaviour-modelling MAS, interaction-modelling MAS also first developed to simulate spatial dynamics by modelling agent's behaviour and actions as their response to the environment. From previous researchers, there are different types of applications of interaction-based MAS in spatial planning. The first example is in scenario generation (Robert, 2005; Stevanovic *et al.*, 2008; Bakker and Doorn, 2009; Campo *et al.*, 2010) where MAS is developed to help stakeholders to define possible scenarios in spatial

Table 2: Examples of interaction-based MAS

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Examples of application	Input	Model component	Output
Scenario generation and	Agents classification	Role-playing game	Collective learning
Evaluation (Campo	Problem identification	UML-based scenario development	Tools to improve discussion and negotiation process
et al., 2010)		Computer simulation	
Land allocation	Stakeholders goals	Internal reasoning of agents	Stakeholders movement
(Barnaud et al., 2013)	Stakeholders roles	Stakeholders negotiation	Plantation patterns
	Plantation system		
Adaptive behaviour analysis	Location decisions	Influence structure and factors	Location preferences
(Janssen et al., 2011)	Development procedures	Classification of interaction	Agent's adaptive behaviour
	Development Initiatives	Choice modelling	
Multi-actor	Existing land use map	Land use development probability of cell	Prediction of urban expansion
Land use allocation	Agents classification	Location utility of cell	
(Zhang et al., 2010)	(government, residents, etc.)	Variables influencing agent's	
	Driving forces of urban	decision behaviour	
	expansion	Agent's decision behaviours	
Location selection	Zoning plan	Site selection procedure	Location decision
(Arentze and Timmermans,	Agents types and strengths	Agent's site preferences	Agents clustering
2003)		Agent's strategies	Agent's outcomes and gains
Residential behaviour	City's housing infrastructure	Agent's economic properties	Evolution of a city based on population type
(Benenson, 1998)	Agents representing free-moving	Agents' cultural properties	(economic or cultural)
	residents	Migration trade-off	Cultural pattern and identity
Migration pattern	Migration data	Social network mapping	Migration pattern interdependence
(Fu and Hao, 2018)	Social network	Space optimization	

planning. By evaluating each scenario through interaction between stakeholders, they can decide which scenario is the most desirable, thus, implemented in spatial planning.

The second example of interaction-based MAS implementations are in land allocation (Purnomo and Guizol, 2006; Lagabrielle et al., 2010; Barnaud et al., 2013) where MAS provides a framework which allows analysis of stakeholders interactions and decision-making processes. Because each stakeholder has a specific communication capacity, behaviour and rationales, their specific actions will also emerge. By using stakeholder's characteristic and action pattern, we can use a computer system to simulate a dynamic model of stakeholder's interaction. Previous research related to interaction-modelling MAS shown that this approach is very useful to develop participatory land allocations or even land-use simulations. The advantage of interaction-modelling MAS compared to other type MAS is particularly shown in a conflict situation where a gradual and sequential participatory modelling approach can be implemented to mimic the real-world process of the public decision-making process. By simulating those processes into a multi-agent system, stakeholders have more opportunity to interact with other stakeholders. Examples interaction-based MAS can be seen in Table 2 which varies from generating scenarios to selecting available alternatives by simulating the real-world interaction between human decision makers inside computer systems.

### CONCLUSION

In this study, previous implementations of Multi-Agent Systems (MAS) are examined which resulted in two general types of MAS. The First type of MAS is behaviour-modelling methods which translate agent's behaviour in the real world into a computer system. In this type of MAS, agents are interacting with their environment when making the decision. Thus, changes in their environment will also produce a different agent's behaviour. The Second type of MAS is interaction-modelling methods where agents make their decision based on their interactions with other agents. Behaviour-modelling methods offer a wide array of implementations where a real-world planning and decision-making requires a simulation of agent's behaviour. However, this type of MAS focused more on the interaction between agents and their environment. such as in land use change and traffic modelling. On the other hand, interaction-modelling MAS focused on the interaction between agents.

When a planner or a decision maker selects which type of MAS should be implemented to solve a particular issue, there are two considerations that should be taken into account. Firstly, how decisions are made, whether based on agent's interactions with their environment or based their interactions one to another. The former situation is more appropriate to be solved by behaviour-modelling MAS while the latter is by interaction-modelling MAS. Secondly, how agent's environment influences the decision-making process which leads to the specific method that available within both types of MAS.

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