

Ethical Leadership, Affective Organizational Behaviour and Leader-Member Exchange as Predictors for Employees Performance

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Abstract: Drawing on leadership theory and social exchange theory, the study investigated the role of Ethical Leadership (EL), Leader-Member Exchange (LMX) and Affective Organizational behavior (AOC) Employee Performance (PERF) in the Abu Dhabi police. The current study adopted SEM to test the study's hypothesis. A sample of 558 employees in the Abu Dhabi police was selected randomly. In this representative sample, a survey was carried out to find out the extent of EL, AOC and LMX influence on PERF. All the study's hypothesis were supported. EL, AOC and LMX significantly predicting employee performance. The proposed model explained 63.9% of the variance in employee performance. Finally, theoretical and managerial implications were discussed.

Key words: Ethical leadership, employee performance, affective organizational behavior, leader-member exchange, UAE, social exchange

INTRODUCTION

Recently and based on the increased competition between service providers, along with large development in the service economy has constrained associations to focus greater attention on the nature and quality of services provided to customers (Hussein *et al.*, 2013; Khalifa and Hewedi, 2016; Abou-Shouk and Khalifa, 2017; Khalifa and Ali, 2017; Mohamud *et al.*, 2017). Service quality is mostly related to employee performance (Khalefa, 2015; Khalifa and Fawzy, 2017). Researchers have argued that continuous change requires employees to modify not only work routines but also social practices (e.g., relations with their managers and peers). To adapt to the day by day challenge of real-time adaptation, workers specifically hold powerful elements of their performance routines and integrate them with new, more proficient ones (Carter *et al.*, 2013). Accordingly, these employees regularly encounter challenges and tensions in keeping up prior levels of performance while adjusting to their new job requirements. In order to mitigate the tensions and facilitate effective performance, managers must show suitable leadership behaviors (Mohamed *et al.*, 2018).

In the present evolving conditions, if organizations target to have a sustainable progress, strategic superiority

and corporate image at that point they need to set up a culture that supports and supports the ethical behaviors (Abd-Elaziz *et al.*, 2015; Badran and Khalifa, 2016; Hoch *et al.*, 2018; Nusari *et al.*, 2018; Reb *et al.*, 2018). While, building up the ethical working condition as a good example, leader's behaviors impact the other behaviors in the associations and their behaviors turn into the most critical factor in this process. In this context, ethical leadership can be defined as "the demonstration of normatively appropriate conduct through personal actions and interpersonal relationships (Walumbwa *et al.*, 2011; Khalifa and Abou-Shouk, 2014; Demirtas and Akdogan, 2015; Qoura and Khalifa, 2016; Mohamed *et al.*, 2018).

Several theories and models have been developed and proposed in order to predict and explain leadership behaviour with employees. Leader-Member Exchange (LMX) theory indicates that leaders develop distinctive quality relationships with different subordinates through social exchanges (Graen and Scandura, 1987; Graen and Uhl-Bien, 1995; Kim *et al.*, 2008; Dulebohn *et al.*, 2012; Park *et al.*, 2015; Buch *et al.*, 2016; Epitropaki *et al.*, 2016; Liao *et al.*, 2017; Reb *et al.*, 2018; Shamsi *et al.*, 2018; Hoch *et al.*, 2018; Hsiung and Bolino, 2018). However, LMX theory also has long documented the role of equity in the development of LMX (e.g., Bauer and

Green, 1996; Dienesch and Liden, 1986; Graen and Scandura, 1987). Justice perceptions in organizations are defined as employee's perceptions about how fairly they are treated by their direct supervisors and/or their organization (Greenberg, 1996). Organizational justice provides a valuable perspective for understanding how subordinate's LMX perceptions develop in terms of "fair treatment" and "fair exchange" issues (Pillai *et al.*, 1999; Scandura, 1999). Indeed, the main premise of LMX theory that there are differentiated groups (i.e., in groups and out-groups) based on the quality of LMX relationships is inconsistent with "norms of equality" (Scandura, 1999). As such because justice is socially constructed (Colquitt *et al.*, 2001) and social exchange theory provides the basis for LMX theory (Dienesch and Liden, 1986; Eisenberg, 2014; Eisenberger *et al.*, 2014), a subordinate's justice perceptions play an important role for understanding how that individual's LMX perceptions develop (Erdogan *et al.*, 2006; Erdogan and Enders, 2007; Ayers, 2015; Lozano *et al.*, 2015; Reb *et al.*, 2018). This study attempts to achieve the following research objectives: to examine the effect of in ethical leadership on employee performance. To examine the effect of LMX on employee performance. To examine the effect of AOC on employee performance.

Theoretical framework and hypothesis formulation

Ethical leadership and employee performance:

Likewise, moral leaders, those who demonstrate integrity and are concerned with the collective good rather than self-interest are highly respected, admired and viewed as ideal leaders by Chinese employees (Niu *et al.*, 2009; Chen *et al.*, 2014; Tang *et al.*, 2015). These leaders are likely to serve as role models for employees and exert referent power on them which are important ingredients for forming a more personalized emotional bond between the leader and the follower (Chen *et al.*, 2014). As a result, both benevolence and morality will likely motivate followers to engage in social exchanges by putting more effort into work and going above and beyond for their leaders (Colquitt *et al.*, 2007; Loi *et al.*, 2009; Ullah *et al.*, 2017).

The community's increased attention to morally acceptable business practices by managers has led to an emerging interest in ethical leadership (Bouckennooghe *et al.*, 2015; Fiaz *et al.*, 2017). Although, ethical leadership has had considerable intuitive support, only recently has this leadership approach received strong theoretical support in the management literature (e.g., Demirtas and Akdogan, 2015; Shin *et al.*, 2015; Shapiro and Stefkovich, 2016; Liao *et al.*, 2017; Walumbwa *et al.*, 2017; Belschak *et al.*, 2018; Byun *et al.*,

2018; Hoch *et al.*, 2018). Ethical leadership has been identified as a valid distinct "leadership" construct rather than just another aspect of major leadership practices (e.g., transformational, transactional and authentic leadership) (Brown and Trevino, 2006; Walumbwa *et al.*, 2011). In their seminal research, Brown and Trevino (2014) and Brown *et al.* (2005) defined ethical leaders as "considerate, trustworthy and morally upright individuals who make just decisions, candidly communicate acceptable ethical standards to their followers and become excellent role models by practicing these ethical standards themselves. Ethical leadership incorporates two important dimensions. The first is the moral person dimension which overlaps with the ethical dimensions inherent to more traditional leadership styles (e.g., transformational leadership, authentic leadership). Moral persons possess personal traits and characteristics such as honesty, integrity and trustworthiness" (Brown and Trevino, 2006, 2014).

The second dimension is that of the moral manager who proactively seeks to influence follower's ethical conduct (Brown and Trevino, 2006). These proactive efforts encompass the communication of high-performance expectations and role modeling behaviors that are normatively appropriate and good for the collective using reinforcement systems to hold people responsible for appropriate conduct while treating people fairly and with respect (Brown and Mitchell, 2010). While other leadership styles, such as transformational and authentic leadership also capture leader's personal traits, what clearly sets ethical leadership apart from more traditional leadership styles is the hands-on approach that characterizes the moral manager dimension (Brown *et al.*, 2005; Piccolo *et al.*, 2010; Walumbwa *et al.*, 2011, 2017). Consequently, the following hypothesis is proposed:

- H₁: ethical leadership has a positive effect on employee performance

Leader-Member Exchange (LMX) and employee performance:

The role of leaders and their relationship with subordinates have long been considered critical for employee performance (Howell and Hall-Merenda, 1999; Janssen and Van Yperen, 2004; Wang *et al.*, 2005; Erdogan and Enders, 2007; Restubog *et al.*, 2010; Zhang *et al.*, 2012; Walumbwa *et al.*, 2017). LMX theory contends that leaders develop a different relationship with each of their subordinates through a series of work-related exchanges (Graen and Scandura, 1987). High-quality LMX relationships tend to be characterized by mutual respect, liking and trust (Dansereau *et al.*, 1975). The quality of LMX reflects a specific form of

social exchange within the organization (e.g., Cropanzano *et al.*, 2002; Masterson *et al.*, 2000; Restubog *et al.*, 2010; Walumbwa *et al.*, 2017). Social exchange theory posits that individuals give benefits to others in expectation of receiving benefits of equivalent value from them in return (Howell and Hall-Merenda, 1999; Martin *et al.*, 2016). In addition, the norm of reciprocity suggests that people come to feel themselves under obligation and in turn want to help persons and organizations that have helped them (Sekiguchi *et al.*, 2008; Audenaert *et al.*, 2016; Martin *et al.*, 2016).

Once, a certain quality LMX relationship has been formed, the relationship between the leader and the members of each group has distinct characteristics. Individuals with a high-quality LMX are provided with more authority to make decisions (Schriesheim *et al.*, 1998; Yukl and Fu, 1999) are given special information to help them complete tasks (Schriesheim *et al.*, 1998) are consulted prior to decisions (Yukl and Fu, 1999) and are given special mentoring opportunities (Graen and Scandura, 1987). Therefore, high-quality LMX will lead to greater motivation to perform their tasks well and engage in OCBs drawing on what discussed. Consequently, the following hypothesis is proposed:

- H₂: LMX influences positively on employee's performance

Affective Organizational Commitment (AOC) and employee performance: The effect of organizational commitment on employee performance and organizational effectiveness has prompted much interest among researchers (Allen and Meyer, 1996; Karim and Noor, 2017). Organizational commitment refers to an individual's overall feelings about the organization. It is the psychological bond that an employee has with an organization and has been found to be related to behavioral investments in the organization, likelihood to stay with the organization and goal and value congruence (Mowday *et al.*, 1982; Ahmad *et al.*, 2014; Lee and Steers, 2017; Mohamed *et al.*, 2018). In this knowledge-based economy, it has become more important than ever in understanding individual work-related behavior because it is identified as more stable and less subject to daily fluctuations than job satisfaction (Mowday *et al.*, 1982; Ahmad *et al.*, 2014).

Organizational commitment is a measure of an employee's identification with his or her organization (Ahmad *et al.*, 2014; Johnson, 2015; Karim and Noor, 2017). A meta-analysis on studies over the past 25 years across 14 countries (Jaramillo *et al.*, 2005; Ahmad *et al.*, 2016; Devece *et al.*, 2016) indicated that the relationship between organizational commitment and job performance

is positive and stronger for sales employees than for non-sales employees. Stronger correlations between organizational commitment and job performance were also found for collectivist compared to individualistic cultures. Ahmad *et al.* (2014) revealed a positive relationship between organizational commitment and employee's job performance and in the comparative analysis of three dimensions of organizational commitment, normative commitment has a positive and significant impact on employee's job performance. Darolia *et al.* (2010) in a survey of 231 male-skilled workers from different units of National Fertilizer Ltd., India, found a positive correlation between organizational commitment and organizational support and their significant contribution in determining job performance. Hence, it is hypothesized as follows:

- H₃: AOC influences positively on employee's performance

Employee Performance (PERF): The components of creativity, innovation, productivity, competitiveness, profitability, effectiveness and efficiency exist at all levels at which PERF may be defined that is whether organizational level, process level or staff/work unit level (Antony and Bhattacharyya, 2010; Khalifa and Fawzy, 2017; Mohamed *et al.*, 2018). These measurements and constituents of PERF are not basically relevant to all business procedures and work unit measurement of PERF. Nonetheless, they represent covering indicators that can be considered as the yield of any activity performed inside the workplace. Results from studying the relationship between EL practices and employee performance have been mixed (Brown and Trevino, 2006, 2014; Yidong and Xinxin, 2013; Tang *et al.*, 2015; Chen and Hou, 2016), consequently, there is a need remains to re-test this relationship. Repetition study contributes empirical generalizations and knowledge progress and reliable research findings amongst numerous studies using a diversity of methodologies give support to the strength and generality of research results (Kaynak, 2003). Replication research also contributes to authenticating cause-and-effect relations, uniting the empirical findings of a discipline and enhancing knowledge by decreasing type one errors by assessing the robustness and generalization of empirical finding and by developing theory through sustaining the criterion of reproducibility.

MATERIALS AND METHODS

Overview of the proposed research model: For this study, the hypothesized variables and their relationships in the

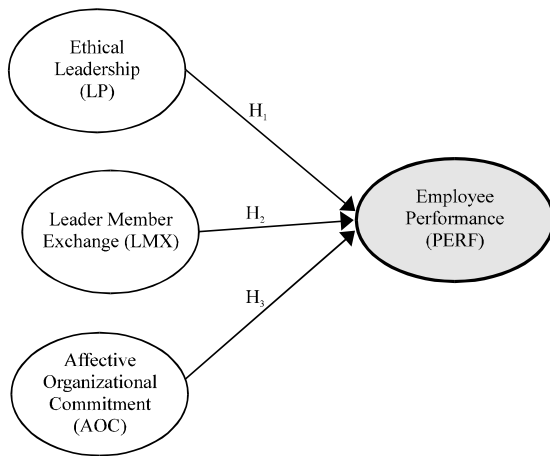


Fig. 1: Proposed research model

model have been derived from the available literature of the models and theories that have been prescribed in the literature mentioned above. The proposed model can be seen in Fig. 1. While, examining the proposed model, it can be seen that LMX and AOC along with EL predicts employees performance. These relationships are derived from Brown *et al.* (2005) and Brown and Trevino (2006) for EL, MacKenzie *et al.* (1991) and Podsakoff *et al.* (2003) for PERF, Allen and Meyer (1996) for AOC and Wayne *et al.* (1997) for LMX. The proposed extended model examines the relationship between EL, AOC and LMX as antecedent variables that explain employee performance as an output variable among employees in police institutions in the United Arab Emirates. The proposed model has three hypothesis to test.

Development of instrument: A 26-item questionnaire was developed for this study. Because the respondents were Arab-speaking, it was imperative that it be accurately translated from English to Arabic. Back translation was used in this study, a procedure commonly used in cross-cultural surveys to test the accuracy of the translation (Brislin, 1970).

This study applied multi-item Likert scales which have been widely used in the questionnaire-based perception studies (Lee *et al.*, 2009). Unlike actual usage which is measured using a 7-point ranking scale, other variables are subjectively measured using the 7-point Likert scale with 7 being 'Strongly Agree' and 1 being 'Strongly Disagree'. For this study, a pre-testing was conducted with 25 policemen from UAE to resolve any ambiguity associated with wording or measurement. Then the items were pilot-tested to examine their internal consistency. Out of 660 surveys administered to UAE employees in the Ministry of Interior, 558 were returned

with complete and valid data. In the final questionnaire, all items had acceptable reliability as the individual Cronbach's alpha coefficients of the constructs which ranged from 0.85-0.950 were all greater than the recommended value of 0.7 (Nunnally, 1994).

Data collection: Data collection was conducted using a self-administered paper questionnaire which was delivered 'in-person' from April 2017 until August 2017 to police officers and their immediate supervisors. The employees were approached while in main facilities at police institutions. A total of 700 questionnaires were distributed with 578 sets returned of which 558 responses were useful for the analysis. The final sample size was considered as adequate (Krejcie and Morgan, 1970; Tabachnick and Fidell, 2012). The 79.7% response rate is considered very good (Cable and DeRue, 2002) and above average (Baruch and Holtom, 2008) by comparison with other studies found in the relevant literature. A total of 20 questionnaires were deleted of which 14 cases were removed due to missing data for more than 15% of the questions and 6 cases involving straight lining.

RESULTS AND DISCUSSION

Descriptive analysis: Demographic profile of respondents shows that 388 (68.3%) were male and 180 (31.7%) female. 13.9% were <25 years old, 41.2% between 25 and 30, 36.3% between 31-35 years, 8.6% between 36, 40 and 3.7% being 50 years and above. In terms of education background, 88.4% had a bachelor degree (the majority of participants) with the remaining 9% having finished postgraduate studies. In terms of tenure, 9% were <1 year's experience, 34% between 1 and 5, 39.8% between 6-10 years, 13.6% between 11, 15 and 3.6% being 15 years and above.

Measurement model assessment: This study employed Structural Equation Modeling-Variance Based (SEM-VB) through Partial Least Squares (PLS) method to analyze the research model using the software of SmartPLS 3.0 (Ringle and Sarstedt, 2016). After the descriptive analysis, this study follows the two-stage analytical technique recommended by Anderson and Gerbing (1988) and Hair *et al.* (2017), starts with the measurement model assessment (validity and reliability), followed by the structural model assessment (testing the hypothesized relationships). Schumacker and Lomax (2004) and Hair *et al.* (2010) indicate that the two steps assessment procedure which includes measurement model and structural model has an advantage over the one step assessment procedure. According to Hair *et al.* (2017)

Table 1: Summary of demographic profile of respondents

Variables	Frequency	Valid (%)
Gender		
Male	388	68.3
Female	180	31.7
Age		
<25	79	13.9
25-30	234	41.2
31-35	206	36.3
36-40	49	08.6
Education		
Bachelor	502	88.4
Post graduate	66	11.6
Tenure		
<1 year	51	09.0
1-5	193	34.0
6-10	226	39.8
11-15	77	13.6
More than 15	21	03.6

measurement model specifies how each construct is measured while structural model specifies how the variables are related to each other in the structural model. The main reasons for choosing PLS as a statistical method for this study that for both measurement and structural model PLS offer simultaneous analysis which leads to more accurate estimates (Barclay *et al.*, 1995).

The assessment of measurement model was done through construct reliability as well as validity (including convergent and discriminant validity). For construct reliability, this study tested the individual Cronbach's alpha coefficients to measure the reliability of each of the core variables in the measurement model. The results indicate that all the individual Cronbach's alpha coefficients ranging from 0.85-0.95 were higher than the suggested value of 0.7 (Kannana and Tan, 2005; Nunnally, 1994). Additionally, for testing construct reliability all the Composite Reliability (CR) values ranging from 0.85-0.95 were higher than 0.7 (Werts *et al.*, 1974; Kline, 2010; Gefen *et al.*, 2000) which adequately indicates that construct reliability is fulfilled as shown in Table 1. Therefore, the achieved Cronbach's alpha and CR for all constructs were considered to be sufficiently error-free.

Factor loading was used to test indicator reliability. High loadings on a construct indicate that the associated indicators seem to have much in common which is captured by the construct (Hair *et al.*, 2017). Factor loadings >0.50 were considered to be very significant (Hair *et al.*, 2010). The loadings for all items exceeded the recommended value of 0.5 as shown in Table 1. The loading for all items in the model has therefore, fulfilled all the requirements.

For testing convergent validity (the extent to which a measure correlates positively with alternative measures of the same construct), this study used the Average Variance Extracted (AVE) and it indicated that all AVE

Table 2: Mean, standard deviation, loading, Cronbach's alpha, CR and AVE

Constructs/items	Loading (>0.5)	M	SD	α (>0.7)	CR (>0.7)	AVE (>0.5)
Ethical Leadership (EL)						
EL1	0.757	4.644	0.899	0.930	0.941	0.614
EL2	0.773					
EL3	0.837					
EL4	0.822					
EL5	0.825					
EL6	0.789					
EL7	0.759					
EL8	0.788					
EL9	0.750					
EL10	0.730					
Leader-Member Exchange (LMX)						
LMX1	0.792	4.727	0.784	0.915	0.932	0.686
LMX2	0.842					
LMX3	0.865					
LMX4	0.839					
LMX5	0.777					
LMX6	0.804					
LMX7	0.771					
Affective Organizational Commitment (AOC)						
AOC1	0.801	4.560	1.015	0.909	0.929	0.662
AOC2	0.807					
AOC3	0.838					
AOC4	0.820					
AOC5	0.830					
AOC6	0.872					
Employee Performance (EPF)						
PERF1	0.872	4.736	1.042	0.897	0.928	0.763
PERF2	0.890					
PERF3	0.882					
PERF4	0.849					

M = Mean, SD = Standard Deviation, α = Cronbach's alpha, CR = Composite Reliability, AVE = Average Variance Extracted, the measurement used is seven-point scale ranging from 1 (strongly disagree) to 7 (strongly agree), all the factor loadings of the individual items are statistically significant ($p < 0.01$)

values were higher than the suggested value of 0.50 (Hair *et al.*, 2010) ranging from 0.540-0.683. The convergent validity for all constructs has been successfully fulfilled and adequate convergent validity exhibited as Table 2 shows.

The discriminant validity (the degree to which items differentiate among constructs or measure distinct concepts) of the measurement model was checked using three criteria, namely cross-loadings, Fornell-Larcker and the HeteroTrait-MonoTrait ratio (HTMT). According to Hair *et al.* (2017), the cross-loadings are typically the first approach to assess discriminant validity of the indicators. As shown in Table 3 the cross loading criterion fulfills the requirements because the indicators outer loadings on a construct were higher than all its cross-loadings with other constructs (bold values).

The results of discriminant validity by using the Fornell-Larcker criterion is shown in Table 4 where the square root of the AVEs on the diagonals as represented by the bolded values are higher than the correlations between constructs (corresponding row and column

Table 3: Results of discriminant validity by the cross loading

Variables	AOC	EL	LMX	PERF
AOC1	0.801	0.454	0.451	0.548
AOC2	0.807	0.463	0.499	0.580
AOC3	0.838	0.463	0.580	0.535
AOC4	0.820	0.470	0.586	0.548
AOC5	0.830	0.602	0.579	0.642
AOC6	0.872	0.579	0.608	0.630
EL1	0.464	0.757	0.472	0.577
EL2	0.458	0.773	0.515	0.495
EL3	0.505	0.837	0.632	0.627
EL4	0.457	0.822	0.555	0.605
EL5	0.443	0.825	0.542	0.614
EL6	0.467	0.789	0.556	0.541
EL7	0.506	0.759	0.519	0.534
EL8	0.516	0.788	0.619	0.537
EL9	0.457	0.750	0.570	0.520
EL10	0.553	0.730	0.456	0.538
LMX1	0.533	0.514	0.792	0.537
LMX2	0.509	0.597	0.842	0.565
LMX3	0.576	0.619	0.865	0.610
LMX4	0.559	0.601	0.839	0.584
LMX5	0.579	0.505	0.777	0.535
LMX6	0.518	0.603	0.804	0.530
LMX7	0.518	0.500	0.771	0.488
PERF1	0.633	0.673	0.593	0.872
PERF2	0.596	0.622	0.597	0.890
PERF3	0.617	0.576	0.532	0.882
PERF4	0.611	0.624	0.640	0.849

EL: Ethical Leadership, LMX: Leader-Member Exchange, PERF: Employee Performance, AOC: Affective Organizational Commitment

Table 4: Results of discriminant validity by Fornell-Larcker criterion

Factors	Values			
	1	2	3	4
AOC	0.829			
EL	0.614	0.784		
LMX	0.666	0.694	0.814	
PERF	0.704	0.716	0.678	0.874

Diagonals represent the square root of the average variance extracted while the other entries represent the correlations; EL: Ethical Leadership, LMX: Leader-Member Exchange, PERF: Employee Performance, AOC: Affective Organizational Commitment

values). This indicates that the constructs are strongly related to their respective indicators compared to other constructs of the model (Fornell and Larcker, 1981; Chin, 1998a, b), thus, suggesting a good discriminant validity (Hair *et al.*, 2017). In addition, the correlation between exogenous constructs is <0.85 (Awang, 2014). Hence, the discriminant validity of all constructs is fulfilled.

There has been some criticism of the Fornell and Larcker (1981) and Henseler *et al.* (2015) mentioned that it does not accurately reveal the lack of discriminant validity in common research situations. They have proposed an alternative technique which is the HeteroTrait-MonoTrait ratio (HTMT) of correlations based on the multitrait-multimethod matrix. This study assesses discriminant validity through HTMT. While, the discriminant validity has a problem when the HTMT value is greater than HTMT0.90 value of 0.90 (Gold *et al.*, 2001) or the HTMT0.85 value of 0.85 (Kline, 2010), all values as Table 5 shows were lower than the recommended value of 0.85 indicating that discriminant validity has been ascertained.

Structural model assessment: Hair *et al.* (2017) suggested assessing the structural model by looking at the beta (β), R^2 and the corresponding t-values via a bootstrapping procedure with a resample of 5,000. Moreover, they recommend reporting the effect sizes (f^2) as well as the predictive relevance (Q^2). As (Sullivan and Feinn, 2012) argue that the p-value determine whether the effect exists but it does not reveal the size of the effect.

Hypothesis tests: The structural model assessment as shown in Fig. 2 and Table 4 provides the indication of the hypothesis tests with 3 out of the 3 hypothesis are supported. EL, LMX and AOC significantly predict employee performance. Hence, H_1 - H_3 are accepted with ($\beta = 0.370$, $\tau = 7.815$, $p < 0.001$), ($\beta = 0.186$, $\tau = 3.467$, $p < 0.01$) and ($\beta = 0.353$, $\tau = 6.386$, $p < 0.001$), respectively.

Note that the standardized path coefficient indicates the strengths of the relationship between exogenous and endogenous constructs, so, the direct effects of EL on employee performance are much stronger than the influence of other variables.

EL, AOC and LMX explaining 63.9% of the variance in employee performance. The R^2 values achieved an acceptable level of explanatory power as recommended by Cohen (1988) and Chin (1998a, b) indicating a substantial model.

This study also assessed effect sizes (f^2). Effect size f^2 determines whether an exogenous latent construct has a substantial, moderate or weak impact on an endogenous latent construct (Gefen and Rigdon, 2011). Hair *et al.* (2017) recommend to test the change in the R^2 value. Cohen (1988) suggested a guideline measure the magnitude of the f^2 which is 0.35 (large effects), 0.15 (medium effects) and 0.02 (small effects). The result of f^2 as Table 4 shows that two relationship with medium effect sizes and one relationships with small effect sizes.

Further by using the blindfolding procedure this study examined the power of research proposed model regarding the predictive relevance. As recommended by Hair *et al.* (2017) the blindfolding procedure should use only on the endogenous constructs with a reflective measurement. If the value of $Q^2 > 0$, then, the predictive relevance of the proposed model exists for a certain endogenous construct (Fornell and Cha, 1994; Hair *et al.*, 2017). As Table 4 shows that all the values of $Q^2 > 0$ indicate that there is an adequate predictive relevance for the proposed model. For the Q^2 values, Hair *et al.* (2017) suggested values of 0.35 (large), 0.15 (medium) and 0.02 (small) as a relative measure of predictive relevance and the result of this study shows that the exogenous have large predictive relevance.

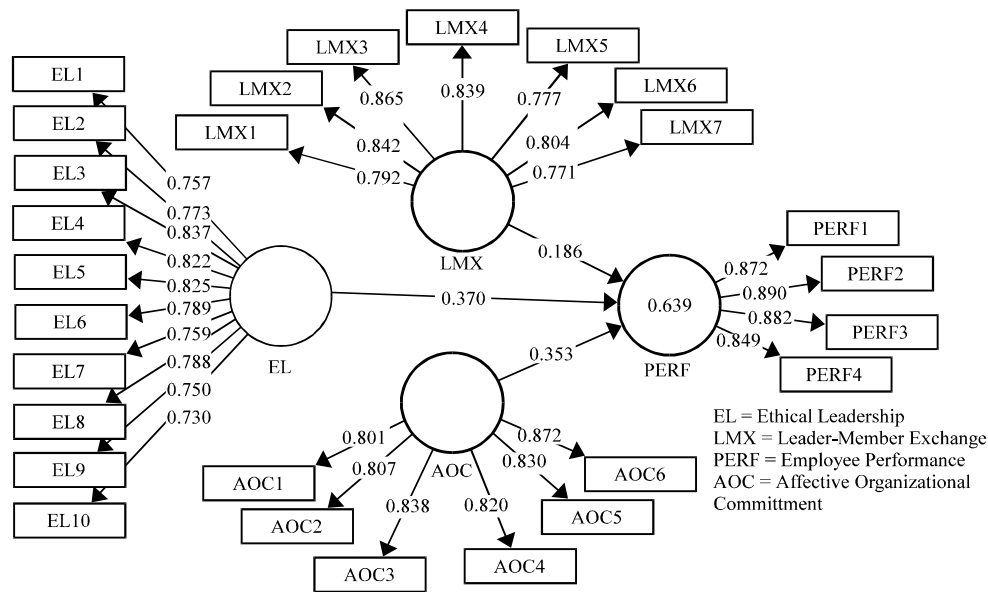


Fig. 2: PLS algorithm results

Table 5: Results of discriminant validity by HTMT

Factors	AOC (1)	EL (2)	LMX (3)	PERF (4)
AOC				
EL	0.665			
LMX	0.730	0.751		
PERF	0.776	0.779	0.745	

Table 6: Structural path analysis result

Hypothesis/relationship	Std β	SE	t-values	p-values	Decision	R ²	f ²	Q ²	VIF
H ₁ : EL->PERF	0.370	0.047	7.815	0.000	Supported	0.639	0.181	0.456	1.810
H ₂ : LMX->PERF	0.186	0.054	3.467	0.001	Not-supported		0.041		2.075
H ₃ : AOC->PERF	0.353	0.055	6.386	0.000	Supported		0.176		1.485

EL: Ethical Leadership, LMX: Leader-Member Exchange, PERF: Employee Performance, AOC: Affective Organizational Commitment

An issue of the multicollinearity could exist in any study which is not desirable, it means that the variance exogenous constructs explain in the endogenous construct are overlapping with each other and thus, not each explaining unique variance in the endogenous variable (O'Brien, 2007). To measure and assess the degree of multicollinearity, Variance Inflation Factor (VIF) widely used (O'Brien, 2007). There is cause for concern when the largest VIF is >10 (Bowerman and O'Connell, 1990; Myers, 1990). And according to Hair *et al.* (2017) a multicollinearity issue exists when the largest VIF is >5. Table 5 shows multicollinearity diagnostic through VIF which indicates that there is no evidence of significant multicollinearity among the study exogenous constructs because all VIF values are >5 ranging from 1.485-2.075. It means that the variance of exogenous constructs explains in the endogenous construct are not overlapping with each other Table 6.

Importance-Performance Map Analysis (IPMA): This study ran an Importance-Performance Matrix

Analysis (IPMA) as a post-hoc procedure in PLS using organizational performance as the outcome construct. The IPMA estimates the total effects represented by the importance of predecessor constructs in shaping the target construct (organizational performance) while their average latent variable scores represent their performance, the computation of the index values (performance scores) was accomplished by rescaling the latent constructs scores to a range of 100 (highest performance) down to 0 (lowest performance) (Hair *et al.*, 2017). According to Ringle and Sarstedt (2016) IPMA enriches the PLS analysis results. Instead of only analyzing the path coefficients (i.e., the importance dimension), it also takes into consideration the average value of the latent constructs and their indicators (i.e., performance dimension). Table 7 shows the findings of importance (total effects) and performance (index values) used for the IPMA.

As shown in Fig. 3 this study plotted the total effects scores and index values in a priority map. It can be observed that EL is a very important factor in determining

Table 7: IPMA for employee performance

Latent constructs	Total effect of the construct PERF (importance)	Index values (performance)
Affective Organizational Commitment (AOC)	0.353	61.850
Ethical Leadership (EL)	0.370	61.095
Leader-Member Exchange (LMX)	0.186	57.844

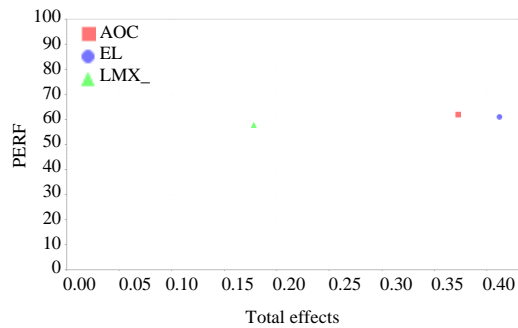


Fig. 3: IPMA (Priority Map) for employee performance

the employee performance due to its relatively higher importance value compared to other constructs in the proposed model.

Nevertheless, the performance of this significant factor (EL) lagged behind the AOC. According to Hair *et al.* (2017) the goal of IPMA is to identify predecessors that have a relatively high importance for the target construct (i.e., those that have a strong total effect) but also a relatively low performance (i.e., low average latent variable scores), the aspects underlying these constructs represent potential areas of improvement that may receive high attention. In sum, in order to improve the employee performance, the managerial activities should focus on enhancing the performance of EL.

Based on the proposed model, this study improves the understanding of the role played by AOC, LMX and EL in the employee performance at police institutions in the United Arab Emirates and highlights relevant implications and suggestions for management and policy makers. The discussions are further detailed in the following.

The study found that EL positively affect employee performance among policemen within the Abu Dhabi police in the United Arab Emirates, this is supported by previous studies (Walumbwa *et al.*, 2011; Zehir and Erdogan, 2011; Bello, 2012; Sabir *et al.*, 2012; Yidong and Xinxin, 2013; Bouckennooghe *et al.*, 2015; Chen and Hou, 2016; Dhar, 2016). It is explained by the fact that the more the leadership of the organization is committed to establishing directions that will be aligned with all activities, teams and units that will ultimately be at the

best interests of Abu Dhabi police service needs, besides encouraging cooperation, team work and social responsibility commitment, the more resource efficient the organization become and more likely to achieve optimal quality, besides meeting its benchmarks on time to perform its duties.

Likewise, it was found that AOC positively affect employee performance among workers within the Abu Dhabi police in the United Arab Emirates, this is supported by previous studies (Meyer *et al.*, 1989; Allen and Meyer, 1996; Babakus *et al.*, 2003; Ahmad *et al.*, 2014; Fu and Deshpande, 2014; Atmojo, 2015; Lee and Steers, 2017). In this knowledge-based economy, it has become more important than ever in understanding individual work-related behavior because it is identified as more stable and less subject to daily fluctuations than job satisfaction (Joo, 2010). The more AOC the employees becomes and more likely to achieve optimal quality, besides meeting its benchmarks on time to perform their duties.

Additionally, LMX was found to positively affect employee performance among respondents within the Abu Dhabi police in the United Arab Emirates, this is supported by previous studies (Almatrooshi *et al.*, 2016; Reb *et al.*, 2018; Audenaert *et al.*, 2016; Martin *et al.*, 2016). It is explained by the fact that the more the high quality relationship between supervisors and their subordinates, the more to enhance their performance in the UAE security sector and more likely to achieve optimal quality, besides meeting their benchmarks on time to perform their duties.

Finally, according to the importance-performance map analysis, EL scored highest in terms of importance and AOC scored in terms of performance within the tested model. Therefore, in order for Abu Dhabi police to enhance its employee performance, leaders need to improve their ethical contribution in terms of moral person dimension and moral manager. Moreover, While other leadership styles such as transformational and authentic leadership, also capture leader's personal traits what clearly sets ethical leadership apart from more traditional leadership styles is the hands-on approach that characterizes the moral manager dimension (Brown *et al.*, 2005; Piccolo *et al.*, 2010; Walumbwa *et al.*, 2011; Walumbwa *et al.*, 2017).

CONCLUSION

While, the United Arab Emirates government institutions are ahead of regional counterparts in terms of performance, it is striving to enhance its public organization's productivity (Index, 2016), the findings of

this study could be considered as one of the initiatives to serve on that direction. The main objective of this study is to determine factors that affect employee performance within Abu Dhabi police institutions in the United Arab Emirates. Despite various constraints to the study, the results have been encouraging as it has managed to throw some lights on a new perspective. This study proposed a model which includes EL and AOC, in addition to LMX as independent variables and employee performance as the dependent variable. The results revealed that the 3 independent variables significantly explain 64% of employee performance. The implications of this study from the perspective of research and practitioners have been deliberated, limitations have been noted and some directions for future research have been suggested.

IMPLICATIONS

Implications for research: This research paper has made use of the available literature of the concept of EL, AOC and LMX by applying it to the context of an organization in the public sector in the United Arab Emirates to examine its role as a source of competitive advantage and its effect on the employee performance. This research can be seen as an attempt to contribute to the understanding of the organizational performance that leads to a firm's enhanced productivity and thus enhanced competitive advantage (Rao, 2016). This concept has significant value for researchers interested in employee performance. Moreover, the variance explained by the proposed model in the current study for employee performance among knowledge workers within the police institutions in the United Arab Emirates is 63.9%. The predictive power of the model in this study has therefore, a higher ability to explain and predict employee performance than obtained from some of the previous studies with different variances explained recorded for employee performance: 35.3% (Ahmad *et al.*, 2014), 64.2% (Atmojo, 2015). This research offers empirical support to the theoretical relevance of EL and AOC, along with LMX to predict the performance of organizations.

Implication for practice: The present research is of significant for practitioners as it illustrates the importance of AOC, LMX and EL, although, a link of causality between the variables of this study cannot be clearly recognized because of the cross-sectional design, the results indicate that EL, AOC and LMX are vital to facilitate and enhance the employee performance. The order of this sequence should encourage organizations to

put more emphasis on nurturing leader's moral person dimension and moral manager one. Moreover, the implications of the key findings provide significant benefits not only for at police institutions but also to the UAE local government authorities. Incorporating the findings, a number of practical implications were found such as promoting leaders ethical behavior as well as AOC and LMX which leads to improving employee performance and quality of work.

It is expected that key findings, especially, the proposed model will help in supporting the UAE government policy initiatives, especially, to increase performance as part of the job at all levels of organizations. The evidence shows a link between AOC and better LMX and performance (Restubog *et al.*, 2010; Atmojo, 2015; Ahmad *et al.*, 2016; Dhar, 2016; Karim and Noor, 2017; Walumbwa *et al.*, 2017).

LIMITATIONS

The first limitation concerns the generalizability of the findings; the targeted sampling of this study includes an employee working in police institutions in the United Arab Emirates only. Another limitation is that data was gathered by cross-sectional and is not longitudinal in nature. The relationships between variables prescribed in the model of this study are highly case-dependent and thus they vary from organization to another, the model was implemented for an example organization which is Abu Dhabi police.

SUGGESTIONS

As described in the introduction section of this research. Moreover, the exclusion of other organizational resources, for instance, financial resources represents another limitation of the model. Although, such resources are necessary for organizations in the successful implementation of their capability-building plans, it was decided that taking into account these organizational resources in the model will result in more unnecessary complications to the model and reduce from the main objectives of this research.

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